

MISSOURI Department of Public Safety

FY2025 Version 1.0

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Collaborate to provide a proactive approach for the public safety of Missourians

THEMES

Team Member Engagement

Inform and Educate

Stakeholder Support

INITIATIVES

- Utilize feedback from programs like the Quarterly Pulse Surveys (QPS) to identify methods to improve the organization at all levels.
- Emphasize the culture of recognition that highlights team member's achievements that coincide with the agency's core values.
- Leverage the shared knowledge of team members to increase efficiencies throughout the agency.
- Launch new Intranet sites for the consolidated DPS divisions.

- Participate in job fairs, recruiting events, and public education and engagement opportunities around the state.
- Promote Professional Development opportunities throughout the agency.
- Promote 988 Suicide Prevention to the people we serve and our teams.
- Encourage team member wellness through programs and engagement opportunities.

- Review internal and external processes to continue Digital Government Transformation across DPS applications.
- Collect value-added customer feedback data through the Share MO program.
- Provide engagement and programmatic informational opportunities for stakeholders.
- Provide support to stakeholders through routine interactions and special operational periods.
- Provide timely and accurate responses to requests for information through the use of technology.